

EAST Search History

| Ref # | Hits | Search Query | DBs | Default Operator | Plurals | Time Stamp |
|-------|--------|--|---|------------------|---------|---------------------|
| L4 | 11 | blue.as. and pumpkin.as. | US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; JBM_TDB | OR | ON | 2008/01/22 10:08 |
| S1 | 7 | "899895".ap. | US-PGPUB; USPAT; EPO; JPO; DERWENT | OR | ON | 2006/08/18 18:54 |
| S2 | 0 | ("2002/0143599").URPN. | USPAT | OR | ON | 2006/08/12 15:51 |
| S3 | 3774 | call near2 center | USPAT | OR | ON | 2006/08/12 15:52 |
| S4 | 939160 | planning or plan or schedule or scheduling | USPAT | OR | ON | 2006/08/12 15:52 |
| S5 | 394317 | skill | USPAT | OR | ON | 2006/08/12 15:53 |
| S6 | 17964 | S3 or (contact near2 center) | USPAT | OR | ON | 2006/08/12 15:53 |
| S7 | 4282 | (call or contact) near2 volume | USPAT | OR | ON | 2006/08/12 15:53 |
| S8 | 8305 | service near2 level | USPAT | OR | ON | 2006/08/12 15:53 |
| S9 | 72 | S4 and S5 and S6 and S7 and S8 | USPAT | OR | ON | 2006/08/12 15:54 |
| S10 | 484 | Erlang | USPAT | OR | ON | 2006/08/12 15:54 |
| S11 | 14 | S9 and S10 | USPAT | OR | ON | 2006/08/12 15:54 |
| S12 | 24 | ("4510351" "5111391" "5185780" "5195172" "5289368" "5325292" "5369570" "5477447" "5481667" "5659768" "5917485" "6021403" "6021428" "6044355" "6081592" "6130942" "6134530" "6389132" "6449646" "6581105" "6661889" "6665395" "6744877" "6771764"). PN. | US-PGPUB; USPAT; USOCR | OR | ON | 2006/08/12 16:02 |

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|-----|-----|---|---|----|----|---------------------|
| S13 | 5 | ((US-5325292-\$ or US-6639982-\$ or US-6952732-\$ or US-5467391-\$ or US-6584191-\$).did. | USPAT | OR | ON | 2006/08/18 13:26 |
| S15 | 1 | S13 and (actual with (service adj level)) | US-PGPUB; USPAT; EPO; JPO; DERWENT | OR | ON | 2006/08/18 15:33 |
| S17 | 1 | S13 and (training with cost) | US-PGPUB; USPAT; EPO; JPO; DERWENT | OR | ON | 2006/08/18 15:33 |
| S18 | 0 | ((staff adj (plan or planning)) or staffing).ti. and (training with cost) | US-PGPUB; USPAT; EPO; JPO; DERWENT | OR | ON | 2006/08/18 15:40 |
| S19 | 156 | ((staff adj (plan or planning)) or staffing) and (training with cost) | US-PGPUB; USPAT; EPO; JPO; DERWENT | OR | ON | 2006/08/18 15:40 |
| S20 | 36 | S19 and (705/7-12).ccls. | US-PGPUB; USPAT; EPO; JPO; DERWENT | OR | ON | 2006/08/18 16:53 |
| S21 | 5 | ((US-5325292-\$ or US-6639982-\$ or US-6952732-\$ or US-5467391-\$ or US-6584191-\$).did. | USPAT | OR | ON | 2006/08/18 17:03 |
| S25 | 9 | erlang and (schedule or scheduling).ti. | USPAT | OR | ON | 2006/08/18 17:03 |
| S26 | 74 | Nourbakhsh.in. | US-PGPUB; USPAT; EPO; JPO; DERWENT | OR | ON | 2006/08/18 17:07 |
| S27 | 5 | ((US-5325292-\$ or US-6639982-\$ or US-6952732-\$ or US-5467391-\$ or US-6584191-\$).did. | USPAT | OR | ON | 2006/08/18 18:54 |
| S28 | 0 | S27 and (bunch or bunching) | US-PGPUB; USPAT; EPO; JPO; DERWENT | OR | ON | 2006/08/18 18:54 |
| S29 | 7 | ((US-5911134-\$ or US-5325292-\$ or US-5467391-\$ or US-6639982-\$ or US-6584191-\$ or US-6970829-\$ or US-6952732-\$).did. | USPAT | OR | ON | 2007/02/17 18:54 |
| S30 | 3 | S29 and month | US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/02/17 19:00 |
| S31 | 181 | ((staff adj (plan or planning)) or staffing) and (training with cost) | US-PGPUB; USPAT; EPO; JPO; DERWENT | OR | ON | 2007/02/17 19:00 |

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|-----|-----|---|---|----|----|---------------------|
| S32 | 41 | S31 and (705/7-12).ccls. | US-PGPUB; USPAT; EPO; JPO; DERWENT | OR | ON | 2007/02/17 19:00 |
| S33 | 27 | S32 and month | US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/02/17 19:06 |
| S34 | 215 | (forecast or forecasting) and (month) and (call adj center) | US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/02/17 19:06 |
| S35 | 529 | (forecast or forecasting or planning) and (month) and (call adj center) | US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/02/17 19:06 |
| S36 | 91 | S35 and 705/7-12.ccls. | US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/02/18 12:50 |
| S37 | 2 | "6219649".pn. | US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/02/18 12:50 |
| S38 | 2 | "6578015".pn. | US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/08/30 16:13 |
| S39 | 2 | "5361201".pn. | US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/09/02 14:36 |
| S40 | 2 | "20020099585" | US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB | OR | ON | 2007/09/02 14:36 |

1/ 22/ 2008 10:08:59 AM

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